
KX-UT123 User's Manual

Ver2.0.2 november 07 2017
Ver2.0.1 november 09 2016



Thank you for purchasing KX--UT123. Before using the product, please read the manual carefully. After reading, store the manual to an accessible place.

This device could not be used as an ordinary phone. Subscribing to an Internet Network Service Provider is important to be able to use this device.

Every feature is offered in Agile Support. Send your inquiries to Agile Support. (Feel free to send inquiries to the manufacturer.)

First, check if all the accessories/attachments are included in the package.

KX-UT123 device

Handset

Stand

Warranty card

※ AC Adaptor is sold separately (POE *power supply support*)

※ The button for 'Transfer' and 'Messages' are not working. Use Agile Phone's Transfer Setting instead.

※ Except for the two buttons mentioned above, all the other features of the device could be used.

Connection Method

1. Connect the device and the handset, the device and stand, one by one.
2. Connect the *LAN cable*.

✂ Connect using the steps above if POE *power supply support* router is used. When using the AC Adapter, always plug the cable first.

Fundamental Setting

Acquiring IP Address

1. From *Setting*, press the button below the LCD screen.
2. Using [▲] and [▼] silver buttons, go to *Network Setting*, select *Decide*. Go to *Network* and select *Decide*. Then, go to *Automatic Address Acquiring* and select *Decide*.
3. Using [▲] and [▼] silver buttons, Select *Decide* in DNS.
4. Press *Back* to navigate to the previous screen.

Navigating to the Setting Screen

1. Press *Setting*.
2. Using the [▲] and [▼], from *Information*, go to *IP Address*.

Setup Information Registration

Unique Registration

From *Setting* page, go to *VoIP*.

Select *SIP Setting*.

Supply the appropriate data on fields with red marking in *Line 1* page.

※ Leave the omitted part unchanged.

※ Registration of other *Unique* in *Line 2* is possible.

Panasonic
KX-UT123N

機器情報 | ネットワーク設定 | システム設定 | **VoIP** | 電話設定 | 保守

SIP設定 [回線1]

Webブラウザ

VoIP

SIP設定 (highlighted)

回線1

回線2

VoIP設定

回線1

回線2

電話番号

電話番号 **X**

SIP URI **X**

SIPサーバー

レジストラサーバーアドレス **X**

レジストラサーバーポート 5060 [1-65535]

プロキシサーバーアドレス **X**

プロキシサーバーポート 5060 [1-65535]

プレゼンスサーバーアドレス

プレゼンスサーバーポート 5060 [1-65535]

アウトバウンドプロキシ

アウトバウンドプロキシサーバーアドレス **X**

アウトバウンドプロキシサーバーポート 5060 [1-65535]

SIPサービスドメイン

サービスドメイン **X**

SIPポート

SIPポート 5060 [1024-49151]

SIP認証

認証ID **X**

認証パスワード **X** 基本パスワード

(Omitted)

SIPポートキープアライブ

キープアライブ間隔 30 秒 [10-300, 0: 無効]

セキュリティ

登録 (highlighted) 削除

Display Setting

From *Setting Page*, go to *Phone Setting*.

Select *Phone Feature Setting*.

You can set *Line 1* and *Line 2* separately.

You can specify the displayed character string of phone device.

As illustrated below, *480* is displayed in *Display Name*, but it will be displayed as *Outgoing outside call number: 480* in the phone device's screen.

The screenshot shows the configuration page for a KX-UT123N phone. The main title is '電話機能設定 [回線1]' (Phone Feature Setting [Line 1]). The status is '完了' (Completed). The 'ディスプレイネーム' (Display Name) field is set to '480'. The 'ボイスメールアクセス番号' (Voice Mail Access Number) field is empty. The 'シェアードコール' (Shared Call) and '着信拒否/不在転送同期' (Call Forwarding/Busy Forwarding) options are both set to '無効' (Inactive). The 'リソースリストURI' (Resource List URI) field is empty. The left sidebar shows the '電話設定' (Phone Setting) menu with '電話機能設定' (Phone Feature Setting) selected.

電話機能設定	
ディスプレイネーム	480
ボイスメールアクセス番号	
シェアードコール	<input type="radio"/> 有効 <input checked="" type="radio"/> 無効
着信拒否/不在転送同期	<input type="radio"/> 有効 <input checked="" type="radio"/> 無効
リソースリストURI	

※ If *Extension Number* and *Name* (can be displayed in Japanese) that correspond to previously set *SIP Line* in *Line 1*, like *Line 2*, can enter a setting that corresponds to *SIP Line 2*, the above page can display whichever line is being used.

Setting of Time

From *Setting* page, go to *System Setting*.

Select *Time Synchronization Setting*.

Synchronization Interval: 3200 seconds

NTP Server Address : ntp.jst.mfeed.ad.jp

Time Zone : GMT +09:00

KX-UT123N 機器情報 ネットワーク設定 システム設定 VoIP 電話設定 保守

時刻同期設定

時刻同期

自動時刻同期 有効 無効

同期間隔 3200 秒 [10-86400]

タイムサーバー

NTPサーバーアドレス ntp.jst.mfeed.ad.jp

タイムゾーン

タイムゾーン GMT +09:00

サマータイム

サマータイム 有効 無効

サマータイムのオフセット 50 分 [0-720]

サマータイムの開始規則

月 3月

週、曜日 2週目 日

時刻 20 分 [0-1439]

サマータイムの終了規則

月 10月

週、曜日 2週目 日

時刻 20 分 [0-1439]

登録 削除

Other Settings

To change *Ringtone/Ring Volume*, from *Setting*, select *Ringtone*.

Registration of numbers can be done through (1) Phone device one item at a time, or from (2) *web Setting* page multiple items at once in tsv format.

The Phone Device buttons for *Absent* and *Meeting* is different from Agile Phone's *Answering Machine* and *Phone Meeting* functions.

Safety Precautions

This manual contains precautions to assure user's safety while using this product. If the precautions are disregarded, the extent of consequences is presented below.











This indicates that ignoring or mishandling of this notice might result to death or serious injury to the person.









This indicates that ignoring or mishandling of this notice might result to harm to the person.



-  Immediately unplug the device from the power supply if there is a strange smell and smoke. Don't use the device and immediately contact the dealer for repair. This may cause fire or explosion.
-  Do not disassemble or modify. The device may malfunction, cause electric shock and fire.
-  Do not insert metal to the opening or drop the product. If in case a metal is inserted to the device, unplug the device and contact the dealer. The device may malfunction, cause electric shock and fire.
-  Do not pour water or any foreign object inside the device. If in case water or any foreign object is poured or inserted to the device, unplug the device and contact the dealer.
-  Do not touch the device when lightning occurs. This may cause electric shock.
-  Do not use in bathroom or shower room. The device may malfunction, cause electric shock and fire.
-  Don't place in a damp, dusty or direct sunlight. The device may malfunction, cause electric shock and fire.
-  This device is not waterproof. If in case water entered the device, unplug the device and contact the dealer.



-  Do not place near the kitchen table or humidifier, or near oil and moisture. The device may malfunction, cause electric shock and fire.
-  Do not place near direct sunlight. The internal temperature might do up and may cause fire.
-  Do not place in humid and dusty area. The device may malfunction, cause electric shock and fire.
-  Do not place in extremely cold place or place with unstable temperature. It may cause explosion.
-  Do not place in unstable or shaky place. If the device falls it may collapse, it may cause injury or explosion.
-  Use after checking if foreign matters are attached to the speaker of the handset. Thumbtacks, pin, staple wires and other metallic object may cling to the magnet of the speaker so please be careful.

Troubleshooting

Please check the troubleshooting procedure before requesting a repair.

PROBLEM	CAUSE	SOLUTION
General Failure	Please plug and unplug from the power source. (Do this a few times). Please wait at least one minute before you again plug the device to the power source. Please provide your number and broadband product/s.	
No ringer sound	Ethernet cable is disconnected. AC adapter is disconnected. Did you change the volume settings? Did you change the settings on the display?	Please check the connection of the Ethernet cable. Please check the connection of the AC adapter. Please adjust the volume on the volume button. Revert the changed settings. Disconnect the Ethernet cable (Please reboot).
Call is interrupted by noise	Are there any abnormalities in the network environment?	Please check your network environment.

Initialization Method

Initialization method will erase all existing data in your device. You must set all the required information to start initializing your service again.

Initialization Method

1. In the device, press *Setting* button, use [▲] and [▲] silver buttons to navigate between screens. Press [▲] and [▲] buttons several times. Specify *Initialization Method*.
(Restore Factory Setting) All settings will be cleared.
(IP Initialization Setting) Unique Setting will only be cleared.
2. The phone device will automatically restart. Setting is initializing.

Please check the website for frequently asked questions (FAQ).