

Cloud PBX Basic Command List

No	Function	Command
1	International Call	010 + country code + phone number(omit "0" of area code) + call button.
2	Call Transfer(Hold)	During the call, #9 + extension number or phone number to be transferred + # / For cancellation, press *(asterisk key) twice quickly.
3	Call Transfer(Blind)	During the call, #8 + extension number or phone number to be transferred + # / For cancellation, press *(asterisk key) twice quickly.
4	Pick Up	During other phone is ringing, 996 + call button (or *6 + call button or *8 + call button)
5	Answering Machine	999 + call button → input password after guidance
6	Recording answering machine message	981 + call button or 982 + call button or 983 + call button
7	Phone Memo	During the call, #1 for starting recording, #1 again for finishing recording
8	Park Hold	During the call, #89000 > "Hold number" is announced. ex) 9001
9	Answering Park	Hold number + call button
10	Sound quality check	989 + call button (check if call sound is continued without getting dropped)
OP1	Conference Call	Extension number or phone number of the conference + call button (input password if you set the password to log in the conference)
OP2	Monitoring	995 + extension number to be monitorred + call button (or *5 + extension number to be monitorred + call button)
OP3	Whispering	994 + extension number to be monitorred + call button (or *4 + extension number to be monitorred + call button)

* Above command might not work depending on the phones that you use.

* Above command might not work well depending on the audio compression/codec. In this case, please configure audio codec to G711 u-Law.